

*Capresso*



## **12-Cup** Drip Coffee Maker

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Model #424

- Operating Instructions
- Warranty

# IMPORTANT SAFEGUARDS

When using electrical appliances, basic precautions should always be followed, including the following:

1. Read all instructions before using the coffee maker.
2. Make sure that your outlet voltage corresponds to the voltage stated on the rating label of the coffee maker
3. To protect against fire, electric shock and injury to persons do not immerse cord, plug, or appliance in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to an authorized service facility for examination, repair or adjustment.
7. The use of accessories not recommended by Capresso may result in fire, electric shock or injury to persons.
8. Do not let cord hang over edge of table or counter, or touch hot surfaces.
9. Do not place on or near a hot gas or electric burner, or in a heated oven.
10. The carafe is designed for use with this appliance. It must never be used on a range top.
11. Do not clean carafe with cleansers, steel wool pads, or other abrasive material.
12. To disconnect, turn any control to "Off", remove plug from wall outlet. Always hold the plug, never pull the cord.
13. Scalding may occur if the cover is removed during the brewing cycles. Be careful not to get burned by the steam.
14. Some parts of appliance are hot when operated, do not touch with hands. Use handles or knobs only.
15. Never leave the empty carafe on the keep warm plate otherwise the carafe is liable to crack.
16. Never use the appliance if the carafe shows any signs of cracks or carafe has a loose or weakened handle. Only use the carafe with this appliance. Use carefully as the carafe is very fragile.
17. Do not set a hot carafe on a hot or cold surface.
18. Do not operate the coffee maker without water.
19. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
20. Children should be supervised to ensure that they do not play with the appliance.
21. Do not use outdoors.
22. Do not use appliance for other than intended use.
23. This appliance is intended for household use only.

# SAVE THESE INSTRUCTIONS

# SPECIAL CORD SET INSTRUCTIONS

Regarding your cord set:

- A. A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- B. Extension cords may be used if care is exercised in their use.
- C. If an extension cord is used,
  - 1) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance,
  - 2) If the appliance is of the grounded type, the extension cord should be a grounding type 3-wire cord, and
  - 3) The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.
- D. This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

## CAUTION

This appliance is for household use. Any servicing other than cleaning and user maintenance should be performed by an authorized service representative.

- Do not immerse base in water or try to disassemble.
- To reduce the risk of fire or electric shock, do not remove the base.  
No user serviceable parts inside. Repair should be done by authorized service personnel only.
- Never use warm or hot water to fill the water container! Use cold water only!
- Keep your hands and the cord away from hot parts of the appliance during use.
- Never clean with scouring powders or hard implements.

### Welcome and Thank You

Thank you for choosing the Capresso 12-Cup Drip Coffee Maker.

**Please read all operating instructions before using your Capresso 12-Cup Drip Coffee Maker.** Understanding and complying with these directions is essential to ensure that the machine is utilized without risk and to ensure safety during operation and maintenance.

### How To Contact Jura Capresso / Customer Service

Should you require further information or if particular problems occur that are not covered in this manual, please

- CALL our toll free HELP LINE: 1-800-767-3554 Monday-Thursday 8:00AM to 9PM, Friday 8:00AM to 8PM and Saturday 9AM to 5PM Eastern Standard Time. Feel free to call at any time. If you are connected to our voicemail, PLEASE DO NOT HANG UP. Leave your name, telephone number and time to call back. Please leave the name or model number of you Capresso product, in this case it is 12-Cup Drip Coffee Maker, Model #424.
- FAX us at 1-201-767-9684 • E-MAIL us at [contact@capresso.com](mailto:contact@capresso.com)
- VISIT our website at [www.capresso.com](http://www.capresso.com)
- WRITE to Jura Capresso Inc., Customer Service, P.O. Box 775  
Closter, NJ 07624

**Ordering Parts & Accessories**

- Please go to our website [www.capresso.com](http://www.capresso.com) to register your product and to order any additional parts and accessories.

**Fig. 1**



**Fig. 2**



## Before First Use

After unpacking your coffee maker clean all the loose parts with warm water and make yourself familiar with the different functions. After reading these instructions, clean the internal parts of the machine by making two carafes using only water, without any ground coffee inside the filter.

## Setting the Clock

1. When you plug the coffee maker into the outlet the LCD will display "AM12:00" and the colon will flash. All indicator lights will be off.
2. Press the PROG button one time, the word CLOCK will be shown in the upper right corner of the display. (Fig. 3).



Fig. 3



Fig. 4

3. Push and hold the HOUR button. The hours will advance. The display will show AM and PM. When the correct hour is displayed release the button and push and hold the MIN button to set the minutes.  
**Attention:** You must change the clock when the time changes (Standard Time, Daylight Savings Time).
4. When correct time is displayed, press the PROG button two times to exit the programming mode.

## Automatic Start Function

If you want the coffee maker to start brewing at a preset time automatically, set the automatic start function as follows:

1. Press PROG button twice and the word TIMER will be shown in the upper left corner of the display. (Fig. 4).
2. Set the delayed starting time by

pressing HOUR and MIN button repetitively until the desired time is displayed. Press PROG button once to exit programming mode.

3. Press ON/OFF button twice, the indicator light for AUTO is illuminated green. You may check the automatic start time by pressing PROG twice.

**Note:** You may cancel the automatic start function by pressing ON/OFF. If you want to change the automatic start time, follow the steps above to reset.

When the time is due the indicator of AUTO will go out, while the indicator of RUN will illuminate red and the unit will start brewing.

## Using Your Coffee Maker

Coffee makers produce very hot water. If you follow the sequence as described below you will avoid possible accidents which might cause severe injuries and burns.

1. Remove carafe from machine and fill carafe with desired amount of water.  
**Note:** Water will be absorbed during brewing process. The brewed coffee will be slightly less than markings on carafe.
2. Open the water container lid (Fig. 1, A) and fill the water tank (Fig. 1, E) with water. **Caution:** The water level should not exceed MAX level marked on the water level indicator on the side of the machine. If you fill too much water into the water tank the carafe may overflow with hot coffee.
3. Make sure the filter holder (Fig. 1, D) sits firmly in the filter holder housing. Then place the GoldTone filter (Fig. 1, C) into the filter holder and ensure it fits correctly.  
**Note:** A size 4 paper filter can also be used instead of the GoldTone filter. Always fold the bottom and

side crimps over for a proper fit. Do not use a filter paper inside a Gold Tone filter.

**Caution:** If the filter holder is not snapped into the housing, the drip stop in the filter holder might not open during brewing. Hot water and grinds could overflow and leak from the machine.

**Caution:** When you push against the drip stop from the bottom, and the filter holder lifts up, re-insert the filter holder. Otherwise the drip stop will not open during brewing. Hot water could overflow from the filter causing injuries.

4. Add the medium coarse ground coffee into the GoldTone filter. Use approximately 1 level tablespoon of ground coffee per cup of coffee according to personal taste. Then close the top lid. DO NOT exceed 14 tablespoons of coffee in the filter.
5. Make sure the lid sits properly on the glass carafe. Insert the carafe into the machine. The inner part of the lid will push the drip stop up to let coffee brew through.
6. Press ON/OFF button, the RUN indicator will be illuminated red. The appliance will begin brewing.  
**Caution:** Never open the water container lid as long as coffee is brewing. Hot water could spill out causing burns. Wait until the brewing noise stops before lifting lid.
7. The brewing process can be interrupted by pressing the ON/OFF button twice at any time during operation, and the brew indicator will be extinguished and RUN will disappear from the LCD. The appliance will continue brewing once ON/OFF is pressed again.  
**Note:** You can remove the carafe from the platform during the brewing process for approximately 30 seconds to pour a cup before brewing is finished.
8. Immediately after brewing is finished there could still be hot water in the filter passing through the ground coffee. This can take 1 to 3 minutes to pass through depending on how much coffee you used and how fine the coffee was ground. Wait until all brewed coffee is in the carafe before serving.
9. When the brewing is finished, the machine will keep the warming plate hot for 2 hours before automatically shutting off. To turn machine off after brewing press the ON/OFF button twice until no indicator lights are illuminated. For optimum coffee taste, serve coffee just after brewing.
10. If you want to make another carafe of coffee immediately after the first pot, make sure the machine is off and allow it to cool down for three minutes before refilling the water tank. **Important:** Make sure the carafe is empty before brewing.
11. Always turn the coffee maker off and unplug the power cord from the electrical outlet when the coffee maker is not in use.

### Memory

If the power supply has been disrupted or machine was unplugged from the outlet unintentionally during operation, the appliance will continue operation automatically from the point when the disconnection occurred provided that the pause does not exceed 15 seconds. In the event the paused time exceeds 15 seconds, the display shows the default setting, the appliance must be reset and restarted.

### Cleaning & Maintenance

**Caution:** Be sure to unplug the appliance and allow it to cool down before cleaning. To protect against electrical shock, do not immerse cord, plug or unit in water or liquid. After each use, always make sure plug is first removed from wall outlet.

1. Clean all detachable parts after each use in hot, soapy water. Make sure the drip-stop in the filter holder is free of any coffee particles; otherwise it might not close properly when removing the carafe. Clean the GoldTone filter and carafe after each use to ensure best tasting coffee every time.
2. Wipe the product's exterior surface with a soft, damp cloth to remove stains. Never use scouring agents or harsh abrasive cleaners.
3. Water droplets may buildup in the area above the filter and drip onto the product base during brewing. To control the dripping, wipe off the area with a clean, dry cloth after each use of the product.
4. Use a damp cloth to gently wipe the heating platform. Never use abrasive cleaner to clean the heating platform.
5. Dry all parts fully before placing back into the machine.

### **Decalcifying**

To keep your coffee maker operating efficiently, it is important to decalcify at least every 2-4 months depending on local water hardness or when brewing 12 cups takes more than 15 minutes.

1. Before decalcifying, remove the GoldTone filter from the machine.
2. Dissolve 1 oz. (28 g) of Capresso Cleaning Solution (or other descaling agent) with 32 oz. (1 L) of water and pour mixture into water tank.
3. Place the empty carafe with the lid closed underneath the filter holder.
4. Turn the machine on for 2 minutes.
5. Turn the machine off and let sit for 15 minutes.
6. Turn machine on again and let the remaining descaling solution pass through.
7. Turn the coffee maker off, remove the carafe, empty and rinse a few times with fresh cold water.
8. Rinse the filter holder thoroughly with fresh water and place back

into the machine.

9. Let the coffee maker cool down for a few minutes.
10. Fill the water tank with fresh cold water and brew through machine to fully rinse.
11. Turn off coffee maker and empty carafe.
12. Rinse by operating the appliance with fresh water at least 2-3 times after descaling.

### **Hints for Great Tasting Coffee**

1. A clean coffee maker is essential for making great tasting coffee. Regularly clean the coffee maker as specified in the "Cleaning & Maintenance" section. Always use fresh, cold water in the coffee maker.
2. Store unused ground coffee in a cool, dry place. After opening a package of ground coffee, reseal it tightly or place into an airtight container. DO NOT store ground coffee in the refrigerator or freezer.
3. For an optimum coffee taste, buy whole coffee beans and grind them just before brewing. Keep unused whole beans in an airtight container in a cool dry place.
4. DO NOT reuse ground coffee since this will greatly reduce the coffee's flavor. Reheating coffee is not recommended as coffee is at its peak flavor immediately after brewing.
5. Buildup of oils may occur more frequently if dark roasted coffees are used. Clean coffee maker and filter more often when using oily beans.

### **Troubleshooting**

#### ***What to do if...***

#### ***...Coffee drips from the filter, when the carafe is removed.***

- Ground coffee sits in the drip stop and does not allow the drip stop to close properly. Immediately replace the carafe and wait until all the coffee

has been filtered in the carafe. Now remove carafe and remove the Filter holder. Clean filter holder under running water. Push the drip stop several times to remove coffee particles. Over the sink fill some water into the filter holder and check if the drip stop closes properly.

**...Ground coffee is flowing over the GoldTone Filter.**

- Coffee is ground too finely. Use a coarser ground.
- Too much ground coffee was placed in filter. Use less ground coffee the next time.
- Use a paper filter (size 4) instead of the GoldTone Filter

**LIMITED ONE-YEAR WARRANTY**

This warranty covers your JURA CAPRESSO machine, model #424 12-Cup Drip Coffee Maker. The model # can be found on the bottom of the coffee maker. This warranty is in effect for one year from the date of the first consumer purchase. This warranty covers all defects in materials or workmanship (parts and labor).

**EXCEPT BREAKAGE OF GLASS!**

**This warranty does not cover:**

- Any machine not purchased from an Authorized Dealer.
- Commercial use of machine.
- Damage caused by accident, abuse, negligence, misuse, improper

operation or failure to follow instructions contained in this manual.

- Any service or alteration performed by an unauthorized person, company or association.
- Damage caused by neglecting and omitting maintenance, cleaning and decalcifying.
- Carafes (Glass or Thermal).

**Other limitations and exclusions:**

Any implied warranties including fitness for use and merchantability are limited in duration to the period of the express warranty set forth above and no person is authorized to assume for JURA CAPRESSO any other liability in connection with the sale of the machine. JURA CAPRESSO expressly disclaims liability for incidental and consequential damages caused by the machine. The term "incidental damages" refers to the loss of the original purchasers time, loss of the use of the machine or other costs relating to the care and custody of the machine. The term "consequential damages" refers to the cost of repairing or replacing other property which is damaged when this machine does not work properly. The remedies provided under this warranty are exclusive and in lieu of all others. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Customer Service**

**1-800-767-3554**

Mon-Thu 8AM – 9PM • Fri 8AM – 8PM • Sat 9AM – 5PM  
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